



her first high heels™

exchange / return form

We want you to be more than satisfied with your purchase! In fact, we want your experience to be *heelarious*!

If for any reason you are not satisfied with your product please return your purchase in its original condition within 30 days of the original purchase. Please note: Heelarious stands behind our products 100% and we reserve the right to replace any damaged goods within 30 days of original purchase. If you are still not satisfied, please return the shoes according to the return policy stated on this form.

Exchange/Return Instructions:

♥ **Complete the Exchange/Return Form** and make sure to include it with the package you are returning.

Failure to do so will delay us in processing your return. Failure to complete this form in its entirety will also delay processing.

♥ **Billing & Shipping Information:** You will be responsible for paying the return shipping fees when making a return or exchange. We strongly recommend using FedEx or UPS for your carrier as they will provide a tracking number for your shipment. Heelarious is not responsible for any lost or damaged merchandise and we do not reimburse shipping expenses.

If you are requesting a refund for a return, please provide the credit card information used for the original purchase.

For an exchange, please provide a credit card for new shipping charges incurred to re-ship the new product.

♥ **Please ship to the following address:**

2020 124th Avenue NE #C103 • Bellevue, WA • 98005

♥ Name _____

♥ Order Date _____ ♥ Order Number _____

FOR RETURNS, USE TABLE BELOW:

Table with 3 columns: STYLE, DESCRIPTION, REASON CODE*

FOR EXCHANGES, USE TABLE BELOW:

Table with 3 columns: STYLE, DESCRIPTION, REASON CODE*

- * REASON CODES 1 ♥ CHANGED MY MIND 2 ♥ DON'T LIKE STYLE/COLOR 3 ♥ ORDERED WRONG STYLE 4 ♥ RECEIVED WRONG STYLE 5 ♥ DAMAGED/DEFECTIVE* 6 ♥ OTHER _____

* IF DAMAGED/DEFECTIVE: product has been worn product has not been worn If worn, the shoes were worn daily 2-3 times per week weekly monthly never

BILLING INFORMATION: Visa Mastercard

♥ Name on Card: _____

♥ Credit Card #: _____ ♥ EXP _____ ♥ CCV _____

♥ Billing Address: _____ ♥ Zip _____

♥ Cardholder Signature: _____

SHIPPING INFORMATION:

♥ Name: _____

♥ Address: _____

♥ Phone _____ ♥ Email _____